

DreamMaker Bath & Kitchen

COVID-19 Safety Protocols

SAFETY IS OUR FIRST PRIORITY

At DreamMaker Bath & Kitchen, we want to do our part to reduce the impact of COVID-19 on our community and to ensure the safety of our clients and our employees. Throughout the pandemic we have made significant changes to how we do business every day to comply with the requirements of the Michigan Department of Health and Human Services (MDHHS), as these requirements have changed and evolved over time.

As of February 16th, 2022, due to the dramatic drop in transmission rates in the State of Michigan, the Michigan Department of Health and Human Services (MDHHS) dropped their recommendation for indoor masking for healthy individuals. As of February 28th, 2022, the CDC and the Washtenaw Co. Health Department have done the same.

VIRTUAL MEETINGS

Virtual meetings are still an option and can be utilized for convenience as well as health safety. We can do initial consultations, design reviews, contract signings, and even some in-home measures by video conference. If interested, you and your designer can work together to determine what can be done remotely and what requires a face-to-face meeting. In many cases, our clients have found that virtual meetings are just as effective and more convenient for everyone involved.

DESIGN CENTER MEETINGS

Mask usage for indoor spaces is no longer required based on the recommendations of the MDHHS and CDC. However, if you have special health concerns, let your designer know and they can make appropriate accommodations as necessary. Some of our staff may choose to wear a mask for personal reasons as well.

IN-HOME DESIGN MEETINGS & MEASURES

When meeting in your home we want to respect your private space. Any DreamMaker team member that visits your home will be wearing shoe covers and they can certainly wear a mask for face-to-face conversations if that makes you more comfortable.

IN-HOME CONSTRUCTION WORK

Maintaining safety while we work in your home is fairly easy, as we already take some of the necessary precautions to protect your home from dust. When we start work in your home, our staff will set up dust containment around the area, using existing doors and plastic sheeting to separate our work zone from the rest of the home. We will set up negative pressure ventilation of the work area when practical.

While we no longer require our healthy team members to wear masks while working in your home, just like in-home meetings, we are happy to wear a mask for face-to-face conversations if you prefer.

FREQUENTLY ASKED QUESTIONS

Q: Are you able to ensure that anyone entering my home is vaccinated?

A: While vaccinations are highly recommended and have been an important tool in stopping this pandemic, they are not currently mandatory. While DreamMaker has always followed all MDHHS requirements regarding workplace testing and DCD guidance for quarantining of anyone that is sick, we are unable to verify the vaccination status of everyone that may need to enter your home. In addition to our team members, this may include plumbers, electricians, mechanical technicians, countertop installers, city officials and inspectors, etc.

Q: Will everyone entering my home be masked at all times?

A: As mentioned above, any time our team members need to interact directly with you or your family, they will happily wear a mask if that is your preference. However, based on current guidance from the MDHHS, CDC etc, DreamMaker team members, our trade partners, inspectors, etc. are not required to wear masks while working. If this is a concern, we ask that you refrain from entering the isolated work zone during the workday.

Q: What will happen if someone in my family is exposed to or tests positive for COVID-19 while you are working in my home? Will it stop my project?

A: This is something that will need to be handled on a case-by-case basis. It will depend on the nature of the work area and whether you and we feel that the COVID-19 positive individual can be successfully isolated. If our team is comfortable working in the home while the individual is isolated elsewhere, we should be able to continue the project as planned. If not, our operations team will discuss options with you at that time.

Q: What will happen if someone working on my project tests positive for COVID-19?

A: First, we will notify you of the situation as soon as possible and will address any concerns accordingly. Any staff that tests positive for COVID-19 will be required to follow current MDHHS quarantine requirements before returning to work. We will do our best to keep your project on schedule with additional staff but there may be some unavoidable effect to the timeline.

Q: What if my personal preferences or health concerns require significant changes to your current operating procedures?

A: We appreciate being in your home and the trust you have placed in DreamMaker. We also understand that there are situations where personal preferences or health concerns necessitate different operating procedures. In those situations, for your safety and peace of mind, it may be necessary to delay the design or construction process until you are comfortable proceeding. We will be happy to work with you to make scheduling arrangements that suit your needs.